

Solving the Unstructured Data Problem

Commence turns fragmented, unstructured records into clean, structured, decision-ready evidence, with analytics and clinical subject-matter expertise built into the technology so its outputs are defensible. Payers, agencies, and contractors move faster while keeping their data independent.

What We Do

Medical Record Retrieval & Structuring

Evidence is the bottleneck. Commence retrieves records across every modality, from fax and portals to networks like TEFCA, then parses, extracts, and curates them into formats like FHIR. Teams open a case with the evidence already assembled.

Fraud, Waste & Abuse Analytics

Statistical sampling, outlier detection, and fraud, waste, and abuse (FWA) analytics narrow millions of claims down to the ones worth an expert's time. Investigators and reviewers get a ranked worklist where every flag is traceable and citable.

Built with Clinical Expertise

Clinical subject-matter experts advise how the technology is built, so its outputs reflect real clinical and coverage criteria instead of pattern-matching alone. That grounding is what makes the evidence something your reviewers can stand behind.

Independent Data Platform

No payer ownership and no competing insurance arm. Payers and agencies keep full control of their data, and everything runs on a built-in Databricks data engine that scales across use cases.

Proven at Federal Scale

The same platform runs inside the nation's largest health programs under CMS, VA, and Defense Health Agency oversight. That federal-grade rigor, security, and auditability carries directly into commercial work.

Proven Impact

- 8M pages of medical records processed per day
- 46M+ patient records transformed
- \$165M+ recovered for CMS over three years
- 433% net return on a recent claim-review program
- 650,000 appeals processed in a single year

Platform & Security

- SOC 2, HITRUST, and ISO accredited, with FedRAMP and FISMA for federal environments
- Built on AWS as an Advanced Tier Partner with existing Authorizations to Operate (ATOs), deployable in AWS Commercial and GovCloud
- Databricks lakehouse with program-isolated workspaces; continuous integration and delivery via Databricks asset bundles
- Model development and validation in isolated environments, with PII and PHI classification and staging-to-production promotion governance
- API-based medical record retrieval using FHIR, replacing fax exchange

Partner with Commence

Bring a sample of real data and Commence will show the cases the current process is missing.

Want to learn more?

Contact us at growth@commence.ai.
commence.ai