

Capabilities at a Glance

commence

Commence™ delivers a powerful digital infrastructure built for federal healthcare—redefining how data is exchanged, integrated, and applied. With AI, machine learning, and natural language processing at its core, our platform enhances data quality, streamlines workflows, and enables real-time decision-making.

This connected, people-first framework empowers agencies to drive innovation, inform policy, and improve care delivery at scale. By breaking down data silos and enabling seamless interoperability, we help organizations overcome long-standing barriers to performance and making critical insights accessible when and where they matter most.

We create new possibilities through data and power more efficient process for better program and patient health.

Driving Results Across Healthcare



Fraud, Waste, and Abuse Prevention

- Payment Accuracy Review
- Error Rate Measurement
- Claims & Audit Support
- Statistical Sampling & Predictive Risk



Patient Advocacy

- Outreach & Education
- Access to Care Navigation
- Immediate Advocacy & Resolution Services
- Eligibility Support & Patient Communication
- Culturally Competent Engagement



Quality Improvement

- Beneficiary Appeals
- Quality of Care Reviews
- Medical Claim & Record Audits
- Care Management Oversight
- Performance Monitoring & Dashboards



Peer & Independent Reviews

- Utilization Review
- External Quality Review
- Independent Clinical Review
- Specialty-Specific Review Panels
- Review Determination Reporting



Data Transformation

- Document Digitization
- AI-Powered Classification & Summarization
- Data Interoperability (HL7/FHIR, EDI, HIE)
- Visualizations & Modeling
- Secure Storage & Scalable Access



Independent Dispute Resolution

- Federal IDR Process Navigation
- Dispute Filing & Documentation Support
- Payment & Fee Management (Admin & Entity)
- Single, Batched & Bundled Determinations
- Impartial Clinical & Legal Expertise
- Compliance with No Surprises Act

Our Impact

Transforming Healthcare Data into Measurable Results

- **336% ROI** in recovered Medicare funds through advanced review programs.
- **825+ million** documents digitized to streamline veteran benefits and reduce delays.
- **3.5+ million Veterans** served through medical review programs.
- **46+ million patient records** transformed for faster, more secure access to care.
- **60% of Medicare beneficiaries** supported annually.

Federal Credentials

Trusted Performance with Verified Credentials



Federal Identifiers: Commence (Formerly DOMA Technologies + Livanta)

- **UEI Codes:** ZL4UC4TMFY19 (DOMA), E3B4DNLM5ZW9 (Livanta)
- **Cage Codes:** 1ZC27 (DOMA), 35KW9 (Livanta)
- **Years Established:** 2000 (DOMA), 2004 (Livanta)

Why choose us?

Trusted Clinical Expertise, Data-Driven Healthcare Solutions

- **End-to-End Expertise:** Combining clinical expertise, innovative technology, and real-world data with a culture that drives performance.
- **Proven Federal Performance:** Trusted by CMS, VA, DHA, and other federal leaders to manage billions of health records and mission-critical programs.
- **People-First Approach:** We transform complexity into clarity with a culture rooted in compassionate, efficient, and data-driven health delivery.
- **Certifications that Count:** SOC 2 and HITRUST r2 certified for unmatched data security and compliance.

Powering Federal Healthcare with Data That Serves People

At Commence, we support the missions that matter most—strengthening care and access for service members, veterans, and Medicare beneficiaries across the country.

For the Defense Health Agency, we enable secure, efficient care for uniformed service members, retirees, and their families. Across CMS, we support Medicare programs in 27 states, enhancing quality, efficiency, and outcomes for tens of millions of Americans.

Because behind every record is a real person and every mission deserves clarity, confidence, and care.

Partner with us in shaping the future of healthcare—one powered by quality data, trusted clinical expertise, and solutions built for the greater good.

Contact us at growth@commence.ai or commence.ai