



Faster Retrieval is Powering the Next Generation of Fraud Prevention



Commence automates medical records outreach and retrieval to strengthen fraud prevention and reduce administrative burden. Built on HL7 and FHIR standards, it delivers faster, more accurate access to clinical evidence—helping teams make informed, defensible decisions.

How does the solution work?

STEP 1

Request Creation

- Intakes Records Request
- Generates Records Request Letter

STEP 2

Commence's Healthcare Provider Outreach

- 1st Attempt: Secure Fax or Encrypted Email
- 2nd Attempt: Mail, Secure Fax, or Encrypted Email, Based on the Provider's Preferred Method

STEP 3

Provider Response & Processing

- Receives responses via Secure Fax, Encrypted Email, Commence Portal, or Mail

STEP 4

Accelerated Clinical Review

- Ingests Records Using AI to Summarize, Classify, and Extract Key Data
- Or Sends Records via API to the Customer's System of Record

1

Request
Creation



Receives
Records Request



Generates Records
Request Letter

2

Commence's
Healthcare
Provider
Outreach



1st Attempt via Secure
Fax or Encrypted Email



2nd Attempt via Mail, Secure Fax,
or Encrypted Email (After 7 Days)
Based on the Provider's
Preferred Method

3

Provider
Response &
Processing



Processes Provider
Submissions

4

Accelerated
Clinical
Review



Ingests Records Using AI to
Summarize, Classify, and
Extract Key Data or
Sends Records via API to the
Customer's System of Record

Streamlining records retrieval for better health outcomes.

commence.ai