

Live IDRE Operations in Under 90 Days

**Certified IDRE. Proven Review Experience.
Technology that Advances Performance.**

Commence is a CMS-designated Independent Dispute Resolution Entity (IDRE) under the federal IDR program, combining deep review expertise with a data-centered technology platform to modernize how healthcare disputes are resolved.



How Commence Operates Differently

Commence was built specifically for the operational realities of IDR—combining clinical leadership, disciplined governance, and technology designed for sustained volume.

Our model includes:

- **Clinician-led determinations** grounded in decades of IDR and QIO experience
- **AI-enabled workflows** that accelerate intake, routing, and decision support
- **Multidisciplinary expertise** across nursing, coding, audit, and regulatory interpretation
- **Operational transparency and audit readiness** aligned with federal expectations

We focus on systems that reduce friction without compromising integrity.



What We Deliver

Performance Without Sacrificing Fairness or Clinical Integrity

Commence provides an end-to-end IDRE operating model that supports consistency, speed, and defensible outcomes.

- Faster, more consistent application of IDR standards
- Reduced administrative burden across review workflows
- Decisions that hold up to payer, provider, and regulatory scrutiny

Our Solutions

- **Certified IDRE Operations**
End-to-end independent dispute resolution aligned with CMS IDR requirements
- **AI-Enabled Review Platform**
Purpose-built technology supporting intake, routing, review, and decision support
- **Clinician-Led Determinations**
Independent reviews informed by deep clinical, coding, audit, and regulatory expertise
- **Governance & Quality Controls**
Operational transparency and audit readiness designed for federal oversight



Impact

In less than 90 days, we launched live IDRE operations on a production-ready platform designed to support high-volume dispute resolution while maintaining clinical rigor, neutrality, and defensibility.

This is IDR built to operate under real-world conditions.