

Capabilities at a Glance

Data Interoperability

At Commence™ we ignite a new era of impactful health outcomes with data-driven solutions that fuel answers, technology that advances performance, and expertise that builds trust.

We believe that healthcare data should do more than sit in silos. It should drive change. That's why we've built our solutions to help agencies cut through complexity, unlock clarity, and deliver efficient, people-first care. From fraud prevention to clinical expertise, patient advocacy to quality improvement, we help public health programs transform outcomes at scale.

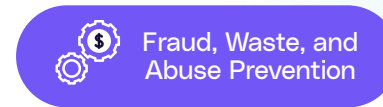
With the capability to process 8 million pages of data per day, our infrastructure is built to serve. But it's not just about volume, it's about insight. Commence puts clinicians at the center of every solution, combining deep healthcare expertise with real-world data to deliver performance that redefine what's possible in healthcare—cutting straight to better care.

Our work supports 60% of the Medicare population across 27 states. We've helped federal partners recover more than \$165 million in improper payments, saved thousands of administrative hours, and enable faster, more equitable access to care.

At Commence, we're the start of a new age of data-centric transformation, elevating health outcomes for all.



Commence is currently underway with HiTrust, SOC 2 certifications, and FedRAMP ready certification



Fraud, Waste, and Abuse Prevention

- Payment Accuracy Review
- Error Rate Measurement
- Claims & Audit Support
- Statistical Sampling & Predictive Risk



Patient Advocacy

- Outreach & Education
- Access to Care Navigation
- Immediate Advocacy & Resolution Services
- Eligibility Support & Patient Communication
- Culturally Competent Engagement



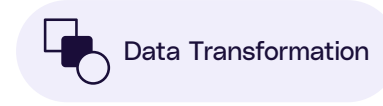
Quality Improvement

- Beneficiary Appeals
- Quality of Care Reviews
- Medical Claim & Record Audits
- Care Management Oversight
- Performance Monitoring & Dashboards



Peer & Independent Reviews

- Utilization Review
- External Quality Review
- Independent Clinical Review
- Specialty-Specific Review Panels
- Review Determination Reporting



Data Transformation

- Document Digitization
- AI-Powered Classification & Summarization
- Data Interoperability (HL7/FHIR, EDI, HIE)
- Visualizations & Modeling
- Secure Storage & Scalable Access



Independent Dispute Resolution

- Federal IDR Process Navigation
- Dispute Filing & Documentation Support
- Payment & Fee Management (Admin & Entity)
- Single, Batched & Bundled Determinations
- Impartial Clinical & Legal Expertise
- Compliance with No Surprises Act